

OBRAZAC ZA PRIJAVU REKLAMACIJE  
(Obrazac poslati na **info@dadaandrocco.com** zajedno sa fotografijama oštećenja)

Popunjava kupac:

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
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| |  |  |  |  | | --- | --- | --- | --- | | Broj računa/narudžbe: | |  | | | Naziv artikla: | |  | | | Datum kupnje: | |  | | |  | |  | | | Ime i prezime: | |  | | | Adresa: | |  | | | Kontakt telefon: | |  | | | Kontakt e-mail: | |  | | |  | |  | | | Opis oštećenja: | |  | | |  | |  | | | Kada ste primjetili oštećenje? | |  | | |  | |  | | | Kako je do oštećenja došlo? | |  | | |  | |  | | | Da li je proizvod korišten sukladno označenoj deklaraciji? | | |  | |  | |  |  | | Izjavljujem pod punom materijalnom i kaznenom odgovornošću da su gore navedeni podaci istiniti. | | | | |  | |  |  | | Datum: |  |  | Potpis kupca: | |

Popunjava prodavatelj:

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| |  |  |  | | --- | --- | --- | | Reklamacija odobrena | | Reklamacija nije odobrena | |  | |  | | Popravak proizvoda | | Nema dokaza o kupnji | | Zamjena proizvoda | | Nepravilna uporaba | | Drugo: | | Normalna istrošenost robe | |  | | Istekao rok za reklamaciju | |  | | Drugo: | |  |  | | | Primjedba: |  | | |  | |  | | Datum rješavanja reklamacije: | | Potpis ovlaštene osobe: | |